FREQUENTLY ASKED QUESTIONS ABOUT THE FLEET PHOSPHO-SODA SETTLEMENT

1. Do I Qualify to Make a Claim?

In order to qualify for compensation under the settlement, you need to meet the following criteria:

- a) you are a Canadian resident; and
- b) you used more than 45mL of Fleet Phospho-soda in a 24 hour period prior to March 5, 2009; and
- c) you developed a Fleet Phospho-soda related renal injury.

2. What is a Fleet Phospho-soda related renal injury?

The type of damage to the kidney associated with using more than 45mL of Fleet Phospho-soda in a 24 hour period is called Acute Phosphate Nephropathy or nephrocalcinosis. It is basically calcium getting stuck in the kidney tubules which severely impairs kidney function. For more information on the exact threshold requirements necessary to qualify, please refer to Schedule B of the Settlement.

3. What do I Need to do to Make a Claim?

In order to make a claim, you must submit your completed claim form to the claims administrator by the claims deadline (**September 22, 2011**). All required sections of the claim form must be completed, the claim form must be signed, and all proof of ingestion and proof of injury (ex. biopsy and current GFR levels) must be included with the completed claim form. Claim forms are available to download on our website and must be sent to the claims administrator at the address indicated in the claim form. You have the option of completing and sending in the claim form yourself in which case there are no legal fees, or you can retain someone to do this on your behalf in which case you may be charged legal fees.

4. What is a Derivative Claim and How do I Make One?

Derivative claims are claims made by family members of the person who used Fleet Phosphosoda. Those individuals must fill out their own claim form and send it directly to the claims administrator. Children, parents, and spouses of individuals that used Fleet Phospho-soda and qualify for compensation under the settlement can make this type of claim.

5. When is the Claims Deadline?

The **claims deadline is September 22, 2011**. Your completed claim form (including all supporting documents) must be sent to the claims administrator by that date. If your claim form

is received after September 22, 2011, the claims administrator must deny your claim for compensation.

6. How much will I receive?

It is not possible at this stage to determine how much compensation any particular eligible individual may receive. Payments will vary depending on the number of eligible individuals who file claims, and the number of points each eligible claimant receives.

If you have any further questions, please do not hesitate to contact us.