

RicePoint, a Computershare company  
Desjardins Class Action Claims Administrator  
P.O. Box 3355  
London (Ontario) N6A 4K3



**DJQ**

*NATHALIE BOULAY ET AL. -VS.-  
FÉDÉRATION DES CAISSES  
DESJARDINS DU QUÉBEC*  
SUPERIOR COURT OF QUEBEC  
Case No. 200-06-000231-194

**Must Be Postmarked  
No Later Than  
Sub Class 2: October 20, 2025**

**CLAIM FORM FOR THE SETTLEMENT OF THE CLASS ACTIONS  
REGARDING THE DESJARDINS PERSONAL INFORMATION BREACH**

**YOU CAN ALSO COMPLETE THIS FORM AND FILE YOUR CLAIM IN A SIMPLE  
AND QUICK MANNER, DIRECTLY ONLINE, BY VISITING THE FOLLOWING WEBSITE:**

<https://www.desjardinssettlement.com/>

By completing this form, you could receive the following benefit:

- **A compensation if you were the victim of identity theft** (up to \$1,000), i.e., if your personal information was used or modified by a third party unduly or without your consent to commit fraud, and if you meet the other conditions defined below.

This Claim Form is simple and can generally be completed in a few minutes. Once completed, the Claim Form (and copies of supporting documents for identity theft) must be sent **by mail** to the following mailing address:

RicePoint, a Computershare company  
Desjardins Class Action Claims Administrator  
P.O. Box 3355  
London (Ontario) N6A 4K3

**EQUIFAX**

Furthermore, if you have not so far subscribed to the **Equifax credit monitoring service** offered by Desjardins, you have until October 20, 2023 to subscribe and thus benefit from this five (5) year Equifax service at Desjardins's expense. **In this case, enrollment in Equifax's credit monitoring service can be done free of charge by visiting the following address: <https://www.desjardins.com/ca/security/desjardins-identity-protection/index.jsp>.**

**IMPORTANT: In order to be eligible to file a claim for identity theft that you may be informed as of December 14, 2022, you must pre-register, by December 14, 2022, for a credit monitoring service with Equifax or TransUnion. Even if you have not yet experienced identity theft, it is important that you subscribe to a monitoring service to protect your right to compensation in the event of identity theft.**

**QUESTIONS**

If you have any questions, please contact the Claims Administrator, RicePoint Administration Inc., at 1-888-886-7164.



FOR CLAIMS PROCESSING ONLY	OB <input type="checkbox"/>	CB <input type="checkbox"/>	<input type="radio"/> DOC <input type="radio"/> LC <input type="radio"/> REV	<input type="radio"/> RED <input type="radio"/> A <input type="radio"/> B
----------------------------------	-----------------------------	-----------------------------	--	---

**PRELIMINARY INFORMATION TO BE COMPLETED**

--	--	--

First Name

M.I.

Last Name

--

--	--	--	--	--	--	--	--

Previous Last Name

Date of Birth (MM/YYYY)

--

Email Address

--

Confirm Email Address

--	--	--	--	--	--

Area Code Telephone Number (home)

--	--	--	--	--	--

Area Code Telephone Number (cell)

--

Primary Address

--

Primary Address Continued

--

City

--

Province

--

Postal Code

--

Country Name/Abbreviation

You must also **fill in the following circle** to receive compensation under the Settlement:

- By filling in this circle, I authorize the Claims Administrator to contact me at the email address or telephone number above to validate my claim.



## SECTION 1 - IDENTITY THEFT COMPENSATION

Under the Settlement, the concept of identity theft is defined as the act of committing fraud by gathering and using a person's personal information, unduly and without the person's knowledge and pretending to be that person ("**Identity Theft**").

For the purposes of the Settlement, Identity Theft excludes fraudulent transactions on a credit card that was lawfully obtained by the member.

However, Identity Theft includes the following transactions:

1. Opening an account, whether a chequing account, a savings account, a mobile phone subscription account, etc.; and/or
2. Taking control of a pre-existing account (Account takeover); and/or
3. Applying for a credit card, prepaid card or financing such as a loan or margin; and/or
4. Performing a financial transaction, i.e., Interac transfer, purchase or cash advance, withdrawal or deposit, government assistance request, bill payment, money transfer, bank draft, etc.; and/or
5. Purchasing insurance; and/or
6. Providing a guarantee or endorsement as part of a transaction.

If you were the victim of Identity Theft since January 1, 2017, you could obtain a lump sum compensation of up to \$1,000<sup>1</sup>.

In order to be compensated, you will need to produce one or more documents that show that you have been the victim of Identity Theft.

You will also need to confirm that since June 20, 2019, you have not been the subject of another personal information breach that led to an Identity Theft and for which you have already obtained compensation.

If the Identity Theft for which you wish to be compensated was discovered after December 14, 2022, you will need to confirm that you have previously enrolled before December 14, 2022 for a credit monitoring service offered by Equifax or TransUnion for your claim to be valid. Lastly, you understand that your claim will be based on a solemn declaration and that the Claims Administrator may contact you to validate your claim.

Since January 1, 2017, have you been the victim of Identity Theft, as defined above?  YES  NO

If you have selected yes, you must attach **copies** of the documentary evidence showing that you have been the subject of Identity Theft. **Be sure to produce copies of your documents as no documents will be returned by the Claims Administrator.**

Documents accepted as documentary evidence include:

- Emails;
- Letters;
- Account statements;
- Receipts;
- Invoices;
- Written notices;
- Screenshots.

<sup>1</sup> Depending on the number of Identity Theft claims that will be filed and accepted by the Claims Administrator, your lump sum compensation payment may be reduced on a pro rata basis.



With the selection of Identity Theft, we would ask that you provide a brief explanation of your situation. Please ensure that your description does not exceed 2000 words.

Large empty rectangular box for providing a brief explanation of the situation.

If you first became aware of Identity Theft after December 14, 2022, you must also confirm that you subscribed to a monitoring service offered by Equifax or TransUnion before that date by filling in the following circle:

**You must mail this Claim Form and all copies of your documentary evidence in a single envelope to the address indicated on the first page of this Claim Form.**

By filling in the following circle, I confirm that since June 20, 2019, I have not been the subject of another personal information breach that led to Identity Theft and for which I have already received compensation:

SOLEMN DECLARATION

**I understand that the Claims Administrator may contact me to validate my claim.**

**I solemnly declare that all the information provided is true, accurate and complete, to the best of my knowledge, knowing that my statement has the same force and effect as if I were making it under oath.**

Claimant's Signature: \_\_\_\_\_ Dated (mm/dd/yyyy): \_\_\_\_\_

Print Name: \_\_\_\_\_

**QUESTIONS?**

If you have any questions, please contact RicePoint, Claims Administrator at:

RicePoint, a Computershare company  
Desjardins Class Action Claims Administrator  
P.O. Box 3355  
London (Ontario) N6A 4K3  
or by telephone at 1-888-886-7164

