SISKINDS | The law firm

Siskinds is one of Southwestern Ontario's leading law firms. We are a growing team of over 230 lawyers and support staff covering personal, business, personal injury and class action law and over 25 specialized practice areas. As one, we are focused on helping clients make the right legal choices, managing legal affairs, connecting the dots where needed and generally making life a little less complex by making the expertise clients need easier to access and use.

Network and Server Analyst – Full Time

Siskinds is seeking a full-time Network and Server Analyst to assist with the day-to-day management of our network and server environment. Responsibilities will include a high degree of involvement in all server and network provisioning, management, and monitoring of our existing infrastructure. To perform these roles, the candidate will also have responsibility to manage and coordinate the vendor relationships covering various cybersecurity services, network design and implementation.

The ideal candidate will have exceptional communication skills, and an ability to prioritize work. The candidate must be a strong team-player as well as being a self-starter and individual contributor.

Primary Responsibilities:

- Maintain, support, and administer all infrastructure hardware and networking components for the entire VMware vSphere virtualization platform
- Support the installation, configuration, management, upgrade, patching and modification of servers-virtual servers and Windows operating systems
- Deploy and manage cloud public & private compute, storage and network resources
- Engaging users to resolve 2nd and 3rd level support issues
- Perform Root Cause Analysis on major incidents; coordinate and execute follow-up
- Participate in ongoing cybersecurity assessment and remediation activities to identify and minimize risk and exposure levels
- Define and document architectural design and operational procedures
- Lead a DRP creation and implementation
- Participate in creation and execution of an IRP

Required Qualifications:

- Required post-secondary diploma/certificate/degree in a related computer studies area
- Minimum 7 years' relevant technical experience (preferably in a professional services environment)
- VMware Administration (minimum 3 years)
- Advanced Windows Server and Active Directory Administration skills
- A thorough understanding of Layer 2 and 3 networking protocols (including WAN technologies) and at least 3 years' practical experience with network design and administration

- Knowledge of IT Service Management (ITIL)
- Project Management experience
- Exposure to Azure, AWS, IBM or similar cloud computing environments
- Experience with Veeam software for backup and DR requirements

Preferred Qualifications:

- One or more current MCSA (or higher) MCP Certifications
- Microsoft Intune hands-on experience
- Experience managing Remote Desktop Services environments
- CCNA (or higher) Certification
- ITIL Practitioner (or higher) Certification

We are a truly cohesive team, and as such, being a team player as well as having a strong technical ability and a positive attitude will make you a top contender, and ideally our chosen candidate.

We offer a technologically advanced environment with exposure to many specialized computer applications. Our comprehensive in-house training and ongoing support is of the highest level. We offer competitive compensation and benefits.

Siskinds is an equal opportunity employer and will work with and accommodate persons with disabilities throughout the entire recruitment, selection, and on-boarding process. To learn more about us, please visit our website at www.siskinds.com

<u>Please email your resume</u> quoting "Network and Server Analyst" and "Your Name" in the subject line, to humanresources@siskinds.com. Deadline for submissions is Friday August 13, 2021.

Contact Information:

Siskinds, London Head Office Attention: Human Resources, 680 Waterloo Street, P.O. Box 2520 London Ontario N6A 3V8

Email: humanresources@siskinds.com