

Siskinds LLP is a leading law firm located in Southwestern Ontario. We are a team of over 240 lawyers and employees covering personal legal services, business law, personal injury law, and class actions law as well as over 25 specialized practice areas. We help clients make the right legal choices, manage their legal affairs, and resolve complicated matters. Our culture and working style strive to make our clients' experiences comfortable, reassuring, and productive while delivering excellence in the services we provide.

IT Applications Manager – Full-time

Siskinds is growing and seeking an IT Applications Manager. This position will require you to assess business process requirements and identify application solutions keeping an awareness of the latest software development and how it can make the business more efficient and successful.

The ideal candidate will possess the ability to problem-solve and be proficient in communicating with all levels of employees. The candidate must be an independent self-starter with strong attention to detail and organizational skills.

Responsibilities:

- Managing an application portfolio and associated projects
- Identifying opportunities for application optimization, redesign, or process improvement - focused on collaboration systems and internal tools
- Providing application administrative support across applications as needed
- Partnering with business stakeholders, vendors, and IT management to provide a strategic vision for new and supported applications and create system roadmaps and business processes
- Addressing the various needs, concerns, expectations of stakeholder groups in planning and executing projects, meeting project requirements and creating project deliverables
- Balancing competing project constraints including but not limited to scope, quality, schedule, budget, resources and risks in order to accommodate the needs of each user/customer
- Building a strong technical culture around our business systems that emphasizes technical excellence, rapid iteration, strong security, and frictionless user experiences
- Manage application maintenance outsourcing & software contract agreements; Implement and monitor standards around scope management, financial management, service level agreements (SLA), ensure compliance to mitigate risk, increase service/business Impact & reduce costs

Qualifications:

- Post secondary degree in Information Technology, Computer Science, Information Systems, or a related field
- Certified Microsoft Dev Ops Engineer expert is an asset
- 5+ years of current work experience as an IT Applications Manager within a mid-size to large organization

- Experience with managing both software development teams and ready made applications
- Experience working within a legal environment an asset
- Sound interpersonal skills with the ability to interact and communicate with all levels of the Firm

We are a cohesive team and being a team player as well as having a strong technical ability and a positive attitude will make you an ideal choice candidate.

We offer hybrid remote work schedules in a technologically advanced environment with exposure to many specialized computer applications. Our comprehensive in-house training and ongoing support is of the highest level. We offer competitive compensation and benefits.

Siskinds is an equal opportunity employer and will work with and accommodate any needs necessary throughout the entire recruitment, selection, and on-boarding process. To learn more about us, please visit our website at www.siskinds.com

Please email your resume quoting "IT Applications Manager" and "Your Name" in the subject line, to humanresources@siskinds.com. Deadline for submissions is Tuesday, July 19, 2022.

Contact Information:

Siskinds, London Head Office
Attention: Human Resources, 275 Dundas Street, Unit 1
London Ontario N6A 3V8

Email: humanresources@siskinds.com